





## **Nancy Desrosiers**

Industry: Healthcare

Job Title: Manager, Mental Health

**Addiction Services** 

Organization: Champlain Community

Access Centre

Career Experience: 16 years

LinkedIn Profile: pub/nancy-desrosiers/45/463/6a6

Nancy, when you were young, what did you want to be when you grew up?

When I was young I wanted to be a nurse. As a teen, I volunteered at a hospital in Miami, Florida in order to closely align with my goal while growing up. My role at the time was to interact with young patients, by providing them with a much needed distraction from their battles with their respective illnesses. I started my post-secondary studies in nursing in Florida and later relocated to Canada to complete my schooling and pursue my dream.

Undertaking an Executive MBA is a big decision. Why did you choose the Telfer Executive MBA Program to complete your degree?

After extensive research and dialogue with many institutions, I chose the Telfer Executive MBA program. Having previous experience with Telfer through the *Leadership in Healthcare Management* program, I was already comfortable with their executive programs and teaching style. The format of the Executive MBA Programs allows one to study while maintaining a career. The ability to interact with like-minded individuals of varied background and experience is a critical part of the learning process. An Executive MBA from Telfer will broaden my future career opportunities.

Nancy, what qualities do you admire in a mentor? Do you have someone you consider a strong mentor in your own life?

The qualities I admire in a leader or mentor are honesty, transparency, and an ability to address issues. Success of a company or a cause cannot be achieved through 1 individual. The leader must inspire and the qualities discussed are critical for success. As a young individual, I was hired by the owner of a company who possessed these qualities. With no experience, or training, this person looked beyond the obvious and took a chance on a young inexperienced individual. He engaged his employees, communicated effectively and worked with them side by side when required. He was admired and respected by his employees. This early experience with my mentor taught me the value of these qualities and allowed me to incorporate them into my management style.

