# A SIMPLE GUIDE TO REGISTERING For online booking!

If you're anything like us, you might find using new technology a bit confusing to start with, and you're not quite sure if you're doing the right thing or pressing the right buttons!

So to support you with our new system, we've produced this guide to give you a helpful point in the right direction to get you started, and provide you with instant access to planning your sport and exercise activities online!

#### **HOW TO REGISTER**

If you are using this new system for the first time you will need to register so that it can link you to an existing profile that was created on our old booking system, or if you are new to Active Nation, set up a new profile. Each step is slightly different, so please select the situation that best matches you:

A) If you have a profile already registered on the Active Nation system either at your local venue or on our old online booking system:

| ACT!VE  | f У 🗖<br>8+ C 🖗             |
|---|-----------------------------|
|   | LOG IN                      |
| LOGIN   |                             |
| My Email Address My Password  |                             |
| New user? Please take a moment to <u>Register</u><br>Forgotten your password? <u>Reset My Password</u>  |                             |
| I have a membership but have never used this website If you have a membership but are new to the site, click 'register and link'. You will be sent an email validating Vour account. If you can then link to your membership by entering some details about your membership. REGISTER AND |                             |
| I don't have a membership or use this leisure centre  |                             |
| If you don't have a membership click here to register for a casual membership. SIGN UP  |                             |
| Copyright © 2014 Active Nation. All rights reserved. 1b Hatton Rock Business Centre, Stratford-upon-Avon, Warwickshire, CV37 0NQ. Reg Charity No. 1047742 Privacy   | Policy J Terms & Conditions |

• On the main login screen select the "Register And Link" button.

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Please note that if you still have our previous booking App, this will no longer book your sessions. Please delete this from your phone and save the new booking web address in your favourites.

ACTIVE



- Now click on the "Members" button.
- Now enter the barcode on the back of your Supporter Card, and click "Verify". If you don't have a Supporter Card, please ask for one next time you are at your nearest Active Nation venue...they're free!

|                         | 11.992.11P/  |  | _                | LOG |
|-------------------------|--|--|------------------|-----|
| REGIST                  | RATION<br>membership, and know your barcode, and would like<br>email address you would like to use for your online a | to start using the online services, enter your n | — Registration – |     |
| Please er<br>Membership | ter your membership barcode<br>larcode *   |  | VERIFY           |     |
| Existing user           | Login here.  |  |                  |     |

- The registration process will now be completed, and you will be emailed your login details. The email should arrive instantly, but if for some reason you can't see the verification in your email inbox, please check your spam inbox to see if it has gone into there, or ensure that we have the correct email registered for you.
- The email you receive will be from "noreply@legendware.co.uk", click on the link in the email and then create a password when prompted. You'll now have access to online booking.



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B) If you are a new Supporter and we don't currently have any of your details registered at one of our venues or online:

• On the main login screen select the "Sign Up" button.

| ACT!VE  |        |
|---|--------|
| LOGIN   | LUGIN  |
| Account Login My Email Address My Password  | רי<br> |
| New user/ Please take a moment to <u>Register</u> Forgotten your password?  LOGIN  LoGIN  Louin  Louin Louin Louin Louin Louin Louin Louin Louin Louin Louin Louin Louin Louin Louin Louin Lo |        |
| If you have a membership but are new to the site, click 'register and link'. You will be sent an email validating vour account. You can then link to your membership by entering some details about your membership.  |        |
| I don't have a membership or use this leisure centre  |        |

- Now complete the registration page with your personal details, and once complete press "Next Step" at the bottom of page. This will lead you to a confirmation page.
- The registration process will now be completed, and you will be emailed your login details. The email should arrive instantly, but if for some reason you can't see the verification in your email inbox, please check your spam inbox to see if it has gone into there instead. The email you receive will be from "noreply@legendware.co.uk".
- When you receive the email, click on the link and then create a password when prompted. You'll now have access
  to online bookings.



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